



THE ULTIMATE GUIDE TO PLACING A WATER DAMAGE INSURANCE CLAIM

1. Take a Deep Breath, and a Few Pictures

- Making important decisions in a frenzy, hurts, not helps.
- Everything will be ok. We promise!
- Follow the steps below. If you need help at any point, Restorex is here for you! [317-315-5071](tel:317-315-5071)

2. If you have an active plumbing leak causing damage, call a **REPUTABLE** Plumber Immediately

- A plumber can identify the cause of water damage and stop the source (Insurance will need that info)
- Every problem is different, Restorex can quickly help find the right plumber for your specific issue. Call us at [317-315-5071](tel:317-315-5071)

3. Review your Insurance Policy

- We understand not everyone has an organized filing cabinet and that's ok
- However, if you have a copy of your insurance policy take a second to look through it
- Identify your carrier, deductible and specific coverages before calling them

4. Call a **REPUTABLE** Water Damage Restoration Company

- Getting a Word of Mouth Referral from someone you trust or looking at a company's Online Reviews are great ways to choose a Water Damage Contractor
- Restorex of Indianapolis and surrounding areas has over 120 google reviews, ALL 5 STAR RATINGS! [Click here to read more](#)

5. Call your Insurance Company's Claims Department, with your Water Damage Contractor if Possible.

- Being specific hurts more than it helps... It's Okay to Say "I Don't Know"
- Let the Pros speak directly to your Insurance Adjuster regarding the details about your claim and Emergency Services
- IMPORTANT NOTE: It is up to you who works on your house. **You are not required to use an Insurance Company's "preferred contractor."** If you want to read more about insurance preferred contractors and insurance preferred programs, [click here](#)

**Restoring life is our business.
Call us at 317-315-5071**